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### KHAI THÁC Ý KIẾN CHỦ QUAN NGƯỜI DÙNG

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#### Tóm tắt

#### MINING SUBJECTIVE OPINIONS OF USERS

#### Abstract

The main objective of opinion mining is to determine whether a user likes or dislikes a product or service. In this paper we offer different test methods to improve current techniques applying text classification techniques to identify sentiment on subjective contents of a review. The determination of the subjective contents will be based on the method of finding the minimum cuts in the graph to determine relationships between sentences. In addition, we also apply a feature selection method to reduce features size in sentiment classification makes classification more efficient.