

## **The Status Of Quality Assurance In The Library And Information Center (LIC), Vietnam National University, Hanoi (VNU)**

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### **I. THE DEVELOPMENT OF VIETNAM NATIONAL UNIVERSITY, HANOI**

#### **I.1. The process of development**

Vietnam National University, Hanoi (VNU) is the first modern university established in Vietnam. VNU has undergone various development stages: the University of Indochina established on 16 May, 1906; Vietnam National University (November, 1945); the Hanoi University (June, 1956). In December, 1993, VNU was reorganized on the basis of amalgamating the Hanoi University, Foreign Language Teachers' Training College (established in 1967) and other leading universities in Hanoi

#### **I.2. Organization**

VNU now combines 4 college members (College of Science, College of Social Science and Humanities, College of Foreign Languages, College of Technology), 6 faculty members (Faculty of Economics, Faculty of Education, Faculty of Business, Faculty of Graduate Studies, Faculty of Law), 9 research Institutes and training Centres (Information Technology Institute, Centre for Biotechnology, Centre for research and environment, Centre for Women's Studies, Centre for research and cultural exchange relation, Centre for systems development...) and 9 service units (The Library and Information Center, Centre for student residence, Publisher, Printer, Journal, Newsletter...)

#### **I.3. Staff and students**

VNU has a large amount of staff of total 2503 with high prestige, in which, 1548 faculties consist of 108 professors, 249 Assoc. Professors, 49 doctors, 463 Ph.Doctors and 477 master

VNU has large training scale with about 49000 students in which 18000 fulltime students, 26000 part-time students, 2200 graduate students, 300 postgraduate students and 2600 pupil of secondary school of foreign languages.


### **II. STATUS OF QUALITY ASSURANCE IN THE LIBRARY AND INFORMATION CENTER**

The Library and Information Center, Vietnam National University, Hanoi was established according to the VNU Director's Decision No.66/TTCB dated February 14, 1997 on the basis of merging the three former libraries. LIC has the functions of library and information supporting training, scientific research, implementing applications and management of VNU. The main missions are: study, collect, process, administrates and supply information in fields of science, technology, education and foreign languages to serve VNU staff and students and research, train and foster the library and information science.

## 1. Alignment with the University's strategic direction

The Center has the functions of researching, collecting, processing, publishing and providing sufficient and updated information and materials on science, education, foreign languages, technology, etc for VNU's staff and students. LIC also creates and delivers programs and projects designed to increase and improve access to library services and electronic resources for participating users.

## 2. Integration with University's structures, systems and financial planning

- Structure: LIC is the unique concentrated unit to serve VNU staff and students and an administrative and scientific institution under VNU's direct authority, has legal personality, personal account and personal seal
- System: The organization structure of LIC consists of Board of Directors, Functional Departments, Professional Departments (Acquisitions and Exchange Department, Cataloging and Classification Department, Information - Bibliography - Training Department, Computers and system department)  Service Department System
- Financial:
  - Some
  - \* 1997 - 2000: USD 250,000.00/year
  - \* 2001 - 2004: USD 300,000.00/year
  - Projects of 500.000 USD lending from WB for library modernization
  - Project of 200.000 USD from State Budget to improve library from 2002-2004

## 3. Physical infrastructure to support teaching, learning and research

There are 3 Public Service Sections at the campuses of the member colleges of VNU plus several departmental sections at some of VNU's faculties:

- + 144 Xuan Thuy, Cau Giay, Hanoi (Headquarter at Cau Giay Campus)
- + No.1, Pham Van Dong Road, Cau Giay, Hanoi (College of Foreign Languages)
- + 336, Nguyen Trai, Thanh Xuan, Hanoi (College of Social Science and Humanities)
- + 182, Luong The Vinh, Thanh Xuan Hanoi (Metri Dormitory)
- + 19, Le Thanh Tong, Hanoi (Chemistry Faculty of College of Science)

## 4. Information Resources and services to support learning, teaching and research

Books	120,000 titles 700,000 volumes
Periodicals	2145titles 140,900 volumes
Video tapes, CD – Rom	400 units
Collection of rubbings	2,000 units

Scientific and Technological Research-Work Database	Bibliographical records for all research works by VNU professors and lecturers
Course-Material bibliographical Database	VNU's 60 educating branches, equal more than 2000 courses
E-textbook database	5 items
Electronic materials:	<ul style="list-style-type: none"><li>- 8 bibliographical databases on science and technology – Intranet version</li><li>- 6 databases on CD-ROM – fulltext, abstract, review and bibliography (Wilson)</li><li>- 1 fulltext database (Omnifile)</li><li>- 4 online databases: EBSCO, Blackwell-Synergy, SIAM full-text Journal and Project Euclid</li></ul>

## 5. Human resources

Total: 122

- Holders of Doctor: 1
- Holders of MS(LIS): 9
- Holders of BA & BS: 99
- Holders of Junior college: 13

## 6. External Partnerships

The Center has established cooperative linkages with more than 50 foreign universities, institutions and organizations such as: The Harvard Yenching Institute; Cornell University; University of Hawaii; The Library of Congress; Sorbon university; Lomoloxop University; The Academy of Russia; Tokyo University; National Library of Australia; Center for International Research Development; The Cali University Publisher; Library Geological Survey of Japan.

The Center also has cooperation with various international organizations in Hanoi, including: The Public Affairs Section, US Embassy; Goethe Institute; The British council, The Asia Foundation, Korea Foundation; World Bank; Francophonie; etc.