

Welcome note

*from Datin Masrah Hj. Abidin
Chairperson of the AUNILO Secretariat & Chief Librarian
Universiti Sains Malaysia Library*



Dear delegates,

I would like to extend my very warm welcome to all of you to Penang. We are very honoured to be appointed as the AUNILO Secretariat for 2004-2008 and hosting the Second Meeting of

ASEAN University Network Inter-Library Online (AUNILO) Working Committee held at the Gurney Resort Hotel and Residences, Penang from 30th November to 2nd December 2005.

In conjunction with this prestigious Meeting, we have also organized a one-day seminar with the theme "Library Service Quality Assurance". This seminar brings two renowned speakers to give insights about library services and quality assurance. They are Dr. Alex Byrne, President of International Federation of Library Associations and Institutions (IFLA), Acting Pro-Vice-Chancellor and University Librarian, University of Technology, Sydney and Assoc. Prof. Dr. Zainal Ariffin Ahmad, Deputy Dean (Postgraduate Studies), School of Management, Universiti Sains Malaysia. This seminar receives a good participation from information managers and professionals in various institutions all over Malaysia.

The Meeting will begin with the report from the AUNILO Secretariat (Universiti Sains Malaysia) and the report on the AUNILO Portal (Universiti Malaya). This is followed by a paper presentation on the USM Libraries' milestones on quality. Subsequently, each member library presents a report on the status of quality assurance in their universities.

In addition to that, the Meeting will discuss the resolutions on quality assurance for AUNILO member libraries and the agenda for the Third Meeting of the AUNILO Working Committee which will be held in Brunei in 2006.

After two days of profound discussion, the delegates will be taken to visit various institutions and interesting places around Penang. The visiting day will bring delegates across the Penang Bridge to the Engineering Campus, USM in Nibong Tebal. Returning to the island, they will visit the Hamzah Sendut Library 1, USM, the Aquarium and the Ian R. Smith Library at the WorldFish Centre in Batu Maung. Later in the afternoon, they have a chance to walk around the Penang Botanic Gardens, Penang's unique asset, being the only gardens of its kind in Malaysia.

To conclude, I would like to thank all of you for participating in this Meeting. Wishing you all the best, I am looking forward to seeing you in Brunei.