SECOND MEETING 2005 (MALAYSIA)

Introduction

The AUNILO Secretariat, with the cooperation of the AUN Secretariat, has organized and hosted the Second Meeting of the ASEAN University Network Inter-Library Online (AUNILO) Working Committee at the Gurney Resort Hotel and Residences, Penang from 30th November to 2nd December 2005. A one-day seminar with the theme "Library Service Quality Assurance" was held in conjunction with this Meeting. This seminar had two renowned speakers to give insights about library services and quality assurance. They were Dr. Alex Byrne, President of the International Federation of Library Associations and Institutions (IFLA), Acting Pro-Vice-Chancellor and University Librarian, University of Technology, Sydney and Assoc. Prof. Dr. Zainal Arifin Ahmad, Deputy Dean (Postgraduate Studies), School of Management, Universiti Sains Malaysia. This seminar received good participation from information managers and professionals in various institutions all over Malaysia.

The Meeting began with the report from the AUNILO Secretariat (Universiti Sains Malaysia) and the report on the AUNILO Portal (Universiti Malaya). This was followed by a paper presentation on the USM Libraries' milestones on quality. Subsequently, each member library presented a report on the status of quality assurance in their universities. In addition to that, the Secretariat presented the resolutions on quality assurance for AUNILO member libraries. The Meeting also discussed the agenda for the Third Meeting of the AUNILO Working Committee which will he held in Brunei in 2006.

After two days of intense discussion, the delegates were taken to visit various institutions and interesting places around Penang. The visiting day brought delegates across the Penang Bridge to the Engineering Campus, USM in Nibong Tebal. Returning to the island, they visited the Hamzah Sendut Library 1, USM, the Aquarium and the Ian R. Smith Library at the WorldFish Centre in Batu Maung. Later in the afternoon, they had a chance to walk around the Penang Botanic Gardens, Penang's unique asset, being the only gardens of its kind in Malaysia.

2005 Participants

No.	Country	Name/ Designation	Contact
1.	BRUNEI DARUSSALAM	Awang Haji Anifa Nazree bin Haji Abd Ghani, Mr. <i>(Systems Analyst)</i>	Universiti Brunei Darussalam Jalan Tungku Link Gadong BE1410 Brunei Darussalam Tel: 673 246001 ext. 1248 Fax: 673 2463665 E-mail: <u>hanazree@ictc.ubd.edu.bn</u> URL : <u>http://www.ubd.edu.bn/library/main.htm</u>
2.	BRUNEI DARUSSALAM	Suhaimi bin Haji Abdul Karim, Dr. Haji (Acting Chief Librarian)	Library Universiti Brunei Darussalam Jalan Tungku Link Gadong BE 1410 Brunei Darussalam Tel: 673-246001 ext. 1260/1257 Fax: 673-2460504 E-mail: <u>suhaimi@lib.ubd.edu.bn</u> <u>chieflib@lib.ubd.edu.bn</u> URL : <u>http://www.ubd.edu.bn/library/main.htm</u>
3.	INDONESIA	Ida Fajar Priyanto, Mr. (<i>Director</i>)	UPT Perpustakaan UGM Universitas Gadjah Mada Bulaksumur 16 Yogyakarta 55281 Indonesia Tel.: 902641 / 902642 Fax: +62 (274) 513163 E-mail: <u>idafp@mailcity.com</u> URL : <u>http://lib.ugm.ac.id/home.php</u>
4.	INDONESIA	Luki Wijayanti, Ms. (Library Director)	Perpustakaan Pusat Universitas Indonesia Kampus UI Depok 1642 JI. Margonda Raya, Depok Jawa Barat Indonesia 16424 Tel.: 62-21-7270751 Fax: 62-21-7863469 E-mail: <u>luki w@ui.edu</u> URL : <u>http://www.lib.ui.ac.id</u>
5.	MALAYSIA	Che Norma Bahri, Ms. (Senior Librarian)	Perpustakaan Hamzah Sendut Universiti Sains Malaysia 11800 USM Pulau Pinang Malaysia Tel.: 604-6533888 ext. 3887 Fax: 604-6571526 E-mail: cnorma@notes.usm.my URL : http://www.lib.usm.my

6.	MALAYSIA	Masrah Haji Abidin, Datin (Acting Chief Librarian)	Perpustakaan Hamzah Sendut, Universiti Sains Malaysia, 11800 USM Pulau Pinang Malaysia Tel.: 604-6533888 ext. 3700 Fax: 604-6571526 E-mail: <u>chieflib@usm.my</u> URL : <u>http://www.lib.usm.my</u>
7.	MALAYSIA	Noriyah Md. Nor, Ms. (Chief Librarian)	Perpustakaan Universiti Malaya 50603 Kuala Lumpur Tel.: 603-79567800 Fax: 603-79573661 E-mail: <u>ketua pustakawan@um.edu.my</u> URL : <u>http://www.umlib.um.edu.my</u>
8.	PHILIPPINES	Perla Garcia, Ms. <i>(Director)</i>	De La Salle University Library 2401 Taft Avenue, Malate, Manila 1004 Philippines Telefax: (632) 524-8835; (632) 536-0244 E-mail: <u>garciap@dlsu.edu.ph</u> URL : <u>http://www.dlsu.edu.ph/library</u>
9.	PHILIPPINES	Salvacion Manuel Arlante, Prof. (University Librarian)	University Library University of the Philippines Diliman Gonzalez Hall, cor Apacible St., Diliman, Quezon City. 1101 Philippines Tel.: (632) 926-1877 Fax: (632) 926-1876 E-mail: <u>salvacion.arlante@up.edu.ph</u> URL : <u>http://www.mainlin.upd.edu.ph</u>
10.	SINGAPORE	Ang Seok Hian, Samantha, Ms. (Senior Assistant Director)	Nanyang Technological University Lee Wee Nam Library North Spine 3 50 Nanyang Avenue Singapore 639798 Tel.: 65-67905643 Fax: 65-67914637 E-mail: <u>samantha@ntu.edu.sg</u> URL : <u>http://www.ntu.edu.sg/library</u>
11.	SINGAPORE	Choy Fatt Cheong, Mr. (University Librarian)	Nanyang Technological University Lee Wee Nam Library North Spine 3 50 Nanyang Avenue Singapore 639798 Tel.:65-67905207 Fax: 65-67914637 E-mail: <u>fcchoy@ntu.edu.sg</u> URL : <u>http://www.ntu.edu.sg</u>

12.	SINGAPORE	Kim-chiew Ah Too, Ms. (Senior Librarian)	Library National University of Singapore 12 Kent Ridge Crescent Singapore 119275 Tel.: 68742060 Fax: 67778581 E-mail: clbkima@nus.edu.sg URL: <u>http://libpweb.nus.edu.sg/web/appmanager/lib/d</u> <u>esk</u>
13.	SINGAPORE	Wong-Yip Chin Choo, Jacqueline, Ms. <i>(Deputy University Librarian)</i>	Nanyang Technological University Lee Wee Nam Library North Spine 3 50 Nanyang Avenue Singapore 639798 Tel.: 65-67905208 Fax:65-67914637 E-mail: ccwong@ntu.edu.sg URL : http://www.ntu.edu.sg
14.	THAILAND	Achavadee Sensathien, Ms. (Programme Officer, AUN Secretariat)	ASEAN University Network Room210, Jamjuree 1 Building Office of the AUN Secretariat Chulalongkorn University Phayathai Road Bangkok 10330, Thailand Tel.: (66-2) 218-3256, 218-3258, 215-3640 Fax: (66-2) 216-8808 Email: <u>aun@chula.ec.th</u> URL : <u>http://www.aun.chula.ac.th</u>
15.	THAILAND	Kwanchadil Phisalphong, Dr. <i>(Director)</i>	Burapha University 169 Moo 7, Saensuk Bang Saen, Chonburi 20131 Thailand Tel.: (6638) 390 047, 745 900 no 4009 Fax.: (6638) 390 351 , 390 047 E-mail: kwanchad@huso.buu.ac.th URL : http://www.lib.buu.ac.th/webnew/indexe.html
16.	THAILAND	Nuchanart Vanichbutr, Ms. (Programme Officer, AUN Secretariat)	ASEAN University Network Office of the AUN Secretariat 2 nd floor, Jamjuree I Building Chulalongkorn University Phayathai Road Bangkok 10330, Thailand Tel.: (66-2) 218-3256, 218-3258, 215-3640 Fax: (66-2) 216-8808 Email: <u>aun@chula.ac.th</u> URL : <u>http://www.aun.chula.ac.th</u>

17.	THAILAND	Pimrumpai Premsmit, Assistant Prof. Dr. <i>(Director)</i>	Center of Academic Resources Chulalongkorn University Phayathai Rd., Pathumwan Bangkok 10330, Thailand Tel.: (662) 218-2903, 218-2929 Fax.: (662) 215-3617, 218-2907 E-mail: <u>pimrumpai.p@chula.ac.th</u> URL : <u>http://www.car.chula.ac.th</u>
18.	THAILAND	Piniti Ratananukul, Assoc. Prof. Dr. <i>(AUN Executive Director)</i>	ASEAN University Network Office of the AUN Secretariat 2 nd floor, Jamjuree I Building Chulalongkorn University Phayathai Road Bangkok 10330, Thailand Tel.: (66-2) 218-3256, 218-3258, 215-3640 Fax: (66-2) 216-8808 Email: <u>aun@chula.ac.th</u> URL : <u>http://www.aun.chula.ac.th</u>
19.	VIETNAM	Mai Thanh Truc, Mr.	Library and Information Centre Vietnam National University Hanoi 144 Xuan Thuy Str. Cau Glay Dist. Hanoi Tel.: (84-4) 7546545 (15) Fax: (84-4) 7547900 E-mail: trucmt2000@yahoo.com URL : http://www.lic.vnu.edu.vn
20.	VIETNAM	Nguyen Huy Chuong, Mr. (Director of Library and Information Centre [LIC])	Library and Information Centre Vietnam National University Hanoi 144 Xuan Thuy Str. Cau Glay Dist. Hanoi Tel.: (84-4) 7546545/7546558 Fax: (84-4) 7547900 E-mail: <u>chuongnh@vnu.edu.vn</u> URL : <u>http://www.lic.vnu.edu.vn</u>
21.	VIETNAM	Nguyen Minh Hiep, Mr. (Director)	Natural Sciences Library, Vietnam National University Ho Chi Minh City 227 Nguyen Van Cu st., Dist. 5, Hochiminh City Vietnam Tel.: (84-8) 8397644 Fax: (84-8) 8350096 E-mail: <u>nmhiep@hcmuns.edu.vn</u> <u>nmhiep@yahoo.com</u> URL : <u>http://www.vnuhcm.ac.vn/</u>

22.	VIETNAM	Pham Van Trien, Mr. (Vice Director)	Vietnam National University Ho Chi Minh City 227 Nguyen Van Cu st., Dist. 5, Hochiminh City Vietnam Tel.: (84-8) 8397644 Fax: (84-8) 8350096 E-mail: <u>pvtrien@vnuhcm.edu.vn</u> URL : <u>http://www.vnulib.edu.vn/</u>
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Programme

29 November 2005 (Tuesday)			
TIME	ACTIVITY	VENUE	
-	Arrival and check-in hotel	Gurney Hotel	
	30 November 2005 (Wednesday)	•	
TIME	ACTIVITY	VENUE	
08:30am	Registration for meeting & seminar	Ballroom, 3rd floor	
09:00am	Opening session Welcome address by Prof. Dato' Dzulkifli Abdul Razak Vice-Chancellor Universiti Sains Malaysia (USM) Opening address by Assoc. Prof. Dr. Piniti Ratananukul Executive Director ASEAN University Network (AUN)	Ballroom	
09:30am	Photography session of AUNILO Working Committee Members	Ballroom	
10:00am	Tea-break	Ballroom	
10:30pm	Updates on quality assurance by Prof. Madya Dr. Zainal Ariffin Ahmad, School of Management, USM <i>Chairperson: Mr. Choy Fatt Cheong</i>	Ballroom, 3rd floor	
12:00pm	Lunch-break	Coffee House, 1st fl.	
02:00pm	Global perspective of quality assurance in libraries by Dr. Alex Byrne President of IFLA Acting Pro-Vice-Chancellor and University Librarian, University of Technology, Sydney	Ballroom	
~~~~	Chairperson: Prof. Salvacion Manuel Arlante		
03:30pm	Tea-break	Ballroom	
03:45pm	<ul> <li>Meeting</li> <li>Report from the AUNILO Secretariat (USM)</li> <li>Report on the AUNILO Portal (UM)</li> <li>Chairperson: Datin Masrah Hj. Abidin</li> </ul>	Ballroom	

4:45pm	End of Day 1		
08:00pm	Welcome dinner hosted by Prof. Dato' Dzulkifli Abdul Razak Vice-Chancellor, USM	Langkawi Tioman Room, Level 1, Evergreen Laurel Hotel	
	1 December 2005 (Thursday)		
TIME	ACTIVITY	VENUE	
09:00am	The Way to go: USM Libraries' milestones on quality by Datin Masrah Hj. Abidin and Ms. Habsah Abdul Rahman <i>Chairperson: Mr. Ida Fajar Priyanto</i>	Function Hall 1, 2nd floor	
10:00am	Tea-break	Foyer, Function Hall 1	
10:15pm	Status of quality assurance in AUNILO member libraries - each member library to give a 10-minute presentation on quality assurance accompanied by a written report Chairperson: Ms. Che Norma Bahri	Function Hall 1	
12:30pm	, Lunch-break	Coffee House, 1st floor	
02:30pm	Resolutions on quality assurance for AUNILO member libraries Chairperson: Datin Masrah Hj. Abidin	Function Hall 1	
03:30pm	Tea-break	Foyer, Function Hall 1	
03:45pm	Agenda for the Third Meeting of the AUNILO Working Committee, 2006 in Brunei Darussalam Chairperson: Dr. Haji Suhaimi bin Abdul Karim	Function Hall 1	
4:45pm	End of day 2 (Free activity and dinner at participants' expenses)		
2 December 2005 (Friday)			
TIME	ACTIVITY	VENUE	
08:15am	Participants gather for Visit Program	Lobby, Gurney Hotel	
08:30am	Depart hotel for USM Engineering Library in		

	Nibong Tebal	
09:20am	Arrive at the Library	
09:30am	Welcome speech by Mr. Mohd. Pisol Ghadzali, Deputy Chief Librarian Tour the Library	
11:30pm	Buffet lunch hosted by the Engineering Library	
12:15pm	Depart for Hamzah Sendut (HS) Library, USM, Penang	
01:15pm	At the Library	
02:10pm	Participants gather for next visit	HS Library
02:15pm	Depart for the Aquarium in Batu Maung, Penang	
02:45pm	Visit the Aquarium Briefing by Miss Nor Hadzirah Ramli, Librarian	
03:40pm	Board the bus to go to the Ian R. Smith Library, WorldFish Centre	
03:45pm	Briefing by Miss Chu Bee Leng, Information and Communication Assistant Tour the Ian R. Smith Library, WorldFish Centre	
04:45pm	Board the bus to go to Penang Botanic Gardens	
05:30pm	Guided tour around the Garden	
06:30pm	Return to the Hotel	
08:00pm	Farewell Dinner hosted by the USM Library	Ichiban, 1st floor Gurney Hotel

### **Resolutions on Quality Assurance for AUNILO Member Libraries**

Chairperson: Datin Masrah Hj. Abidin

The AUNILO Working Committee recalls the Resolutions of the Second Meeting reached in Pulau Pinang, Malaysia, 1 December 2005, with the following objectives:

- 1. AUNILO members shall be committed to pursue QA initiatives, and take into consideration the AUN-QA guidelines.
- 2. That this group shall draw up proposals for the training and development of librarians and ICT staff of member libraries.
- 3. To note the AUN Board's suggestions on the issue of shared electronic subscriptions but concluded that it it not presently viable.
- 4. However, AUNILO shall undertake feasibility studies on cross-border subscriptions to be coordinated by University of Malaya Library.
- 5. To further consider the resolutions agreed upon in the Manila Conference specifically the sharing of human resources, collections in various formats and facilities through the use of ICT.
- 6. The AUNILO meeting in 2007 will be hosted by Thailand.

## **Social Programme**

#### Visits

On the 2nd December 2005, the AUNILO delegates were taken to visit various institutions and interesting places around Penang. The visiting day saw delegates crossing the Penang Bridge to the Engineering Campus, USM in Nibong Tebal. Returning to the island, they continued to visit the Hamzah Sendut Library 1 (USM), the Aquarium and the Ian R. Smith Library at the WorldFish Centre in Batu Maung. Later in the afternoon, they had a chance to walk around the Penang Botanic Gardens.



#### Dinners



The delegates were welcomed at a dinner hosted by the Vice-Chancellor, Prof. Dato' Dzulkifli Abd. Razak, at the Evergreen Laurel Hotel



This significant meeting was closed by a farewell dinner hosted by the USM Library and a certificate giving ceremony at the Gurney Hotel